



health

Department:
Health
REPUBLIC OF SOUTH AFRICA

dablapmeds

indlela elula yokuthola imithi yakho yezifo ezingapheli

Health Systems Trust's **Mobile Pick-up point**

To improve patients' access to medicines, a revolutionary medicine parcel pick-up point (PuP) model has been pioneered by Health Systems Trust (HST) for patients registered on the Central Chronic Medicine Dispensing and Distribution (CCMDD) programme.

HST's pick-up point van reaches patients in underserved areas and enables them to collect their CCMDD medicine parcels in their communities, which are often far away from a health facility.



How has the van been equipped to carry medicine parcels?

The van is insulated and clad to maintain an even interior temperature, and is fitted with a supplementary air-conditioner that maintains a regulated temperature while the vehicle is parked. The vehicle has a pull-out awning to protect patients from sun and rain. The medicine parcels are stored in lockable aluminium cages for transportation, and the vans are equipped with a tablet for use of the CCMDD electronic record system, SyNCH.



How does the **Mobile PuP** Project work?

1 The CCMDD-registered patient chooses a participating park-and-issue site as a pick-up point.

2 The patient's parcel is delivered to the Hub, three to five days before the patient's collection date.

3 On the patient's collection date, the parcel is dispatched from the Hub to the HST pick-up point van.

4 The pick-up point van parks at the park-and-issue site, and medicine parcels are issued to patients for the duration of the allocated parking time. The van then moves to the second site for the day.

5 The pick-up point van returns to the Hub at the end of the day to return uncollected parcels, which are dispatched daily until collection or upliftment.

Who can choose the mobile van pick-up point?

Any CCMDD-registered patient can choose the van model for medicine collection (only in HST's supported districts – eThekweni, uMgungundlovu, uThukela and Zululand).

How do patients know when the van will be at their chosen pick-up point site?

Once patients are registered on CMMDD, the Nurse Clinician provides them with a copy of the van schedule.

How many patients are currently collecting from the mobile PuPs?

As at the end of March 2024, 10 PuP vans service 15 000 patients across all four HST-supported districts.



Developed by



For more information on this programme do email HST on hst@hst.org.za