



health

Department:  
Health  
REPUBLIC OF SOUTH AFRICA

dablapmeds

indlela elula yokuthola imithi yakho yezifo ezingapheli

# Health Systems Trust's **Mobile Pick-up point**

To improve patients' access to medicines, a revolutionary medicine parcel pick-up point (PuP) model has been pioneered by Health Systems Trust (HST) for patients registered on the Central Chronic Medicine Dispensing and Distribution (CCMDD) programme.

HST's pick-up point van reaches patients in underserved areas and enables them to collect their CCMDD medicine parcels in their communities, which are often far away from a health facility.



## How has the van been equipped to carry medicine parcels?

The van is insulated and clad to maintain an even interior temperature, and is fitted with a supplementary air-conditioner that maintains a regulated temperature while the vehicle is parked. The vehicle has a pull-out awning to protect patients from sun and rain. The medicine parcels are stored in lockable aluminium cages for transportation, and the vans are equipped with a tablet for use of the CCMDD electronic record system, SyNCH.



## How does the **Mobile PuP** Project work?

1

The CCMDD-registered patient chooses a participating park-and-issue site as a pick-up point.

2

The patient's parcel is delivered to the Hub, three to five days before the patient's collection date.

3

On the patient's collection date, the parcel is dispatched from the Hub to the HST pick-up point van.

4

The pick-up point van parks at the park-and-issue site and medicine parcels are issued to patients for the duration of the allocated parking time. The van then moves to the second site for the day.

5

The pick-up point van returns to the Hub at the end of the day to return uncollected parcels, which are dispatched daily until collection or upliftment.

## Who can choose the mobile van pick-up point?

Any CCMDD-registered patient can choose the van model for medicine collection (only in HST-supported districts).

## How do patients know when the van will be at their chosen pick-up point site?

Upon registration, the Nurse Clinician will provide the patient with a copy of the van schedule.

## How many patients are currently collecting from the mobile PuPs?

As at the end of May 2023, 10 vans service 15 000 patients in all four HST-supported districts: eThekweni, uMgungundlovu, uThukela and Zululand.



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